

Billing System Solutions

LTVelocity Optimization Methodology

LTV Partners leverage years of operational and leadership expertise to provide clients with unparalleled solutions through the use of the LTVelocity Optimization Methodology principles. These principles are a foundation from which LTV coordinates with clients to deliver targeted solutions to meet individual needs, such as billing system implementation, conversion or modification.



Challenge

Many times a client needs to implement a new billing system or convert existing accounts to another billing system. Start-up companies must begin from scratch. Existing companies may have decided to change systems or they acquire new subscribers and must convert them to their billing system.

LTV Partners has experience in all of these situations. We bring unique skills to assist you not only in getting accounts converted, but also in helping to match the system configuration to your operational needs. We can advise and coordinate with your billing vendor to optimize your installation or conversion.

LTVelocity Billing Solutions Optimization Methodology

Each installation or conversion is unique, but here is a general flow of the process which we will ensure is adequately addressed as part of the implementation or conversion:

- An RFP process if needed (see our RFP solution)
- Contract negotiation assistance
- Product definition to allow the beginning of system configuration
- Taxing requirements
- Equipment addressability
- Vendor questionnaire coordination
- User-defined settings decisions and definitions
- Code tables for drop down definitions
- Decide database structure for taxing, pricing, reporting, etc.

- Address load source identification
- Map addresses to database
- Assist with build, as needed
- Data connectivity to vendor
- Hardware and software requirements
- Third-party Interface coordination
- HSD, head-ends, IVR, PPV, VOD, Provisioning, etc.
- Usage processing definitions
- Call plans, equal access, other carriers
- Telephony provisioning definitions
- Customer statement design and definition
- Current data formatting for new vendor, when needed
- System testing
- Launch
- Documentation and training
- Reporting requirements
- Custom data queries
- On-going support
- Audits

Results

The end result of the process will be a successful launch with all functionality fully operational when LTV support concludes. **LTV Partners** can also take the lead throughout the process as a liaison between you and the billing vendor. We will work with all identified stakeholders within your organization to represent their needs and requirements to the billing vendor. We will make the conversion process as painless as possible for you and your organization.

